



SUSTAINABILITY POLICY

Andean Travel is committed to operating sustainably by balancing economic development, environmental conservation, and social well-being in all our tourism activities. We strive to offer travel experiences that enrich our clients, respect local cultures, and contribute to the preservation of Peru's natural and cultural heritage.

Mission

At Andean Travel, our mission is to design and deliver exceptional luxury travel experiences in Peru, distinguished by superior quality, impeccable safety, and an unwavering commitment to sustainability. We are dedicated to creating personalized itineraries that not only exceed the expectations of our most discerning clients but also actively promote respect and well-being for local communities and safeguard the natural and cultural richness of our surroundings. Through responsible tourism practices, we aim to generate a positive and lasting impact, ensuring every trip is memorable and in harmony with the heritage we visit.

This policy outlines what we have already achieved, what we are currently doing, and what we aim to achieve in the future. It defines fundamental practices for the development of our products, operations, and relationships with external partners. Therefore, we commit to the following objectives:

Internal Management:

- Comply with relevant legislation and integrate sustainable development principles into our labor and business practices.
- Collaborate and actively participate in external forums and working groups that support sustainable tourism.
- Maintain a sustainability action plan with clear objectives, actions, measures, responsibilities, and timelines.
- Foster a safe, healthy, fair, and motivating work environment for our employees by offering training and professional development opportunities.
- Have a health and safety policy for employees that complies with national legal standards.
- Adhere to national regulations regarding the minimum employment age.





- Provide regular guidance and training to employees on their roles, rights, and responsibilities in health and safety, including fire emergencies and relevant natural disasters.
- Implement sustainable office practices, including reducing energy and water consumption, minimizing waste, and using eco-friendly materials.
- Prohibit discrimination in hiring, employment conditions, access to training and promotions based on gender, race, age, disability, ethnicity, religion/belief, or sexual orientation.
- Develop and apply a solid waste reduction and recycling policy with measurable targets.
- Actively reduce the use of disposable and consumable goods.
- Prefer energy-efficient equipment when purchasing new items, considering cost and quality.
- Commit to measuring, monitoring, and reducing energy consumption.
- Use non-hazardous, biodegradable, non-eutrophic, and eco-labeled cleaning materials when available locally.
- Turn off lights and equipment when not in use; use automatic on/off systems with timers or motion sensors and set devices to energy-saving mode by default.
- Set printers to default double-sided printing or other paper-saving modes.
- Reduce transport-related impacts through teleworking, virtual meetings, work-from-home policies, or other means.
- Provide regular guidance, training, and/or information to all staff members regarding their roles and responsibilities in internal environmental practices.
- Prioritize the procurement of goods and services from local and sustainable suppliers, promoting the circular economy.





External Management:

- Design and offer tours and packages that minimize environmental impact and maximize social and economic benefits for local communities.
- Collaborate with and select accommodations, restaurants, and transport providers that share our commitment to sustainability, including respect for human rights, environmental protection, and fair labor practices.
- Include clauses in partner contracts—accommodation, transport, and restaurants—to protect children and allow termination of agreements if appropriate measures are not taken to prevent child sexual exploitation in the direct supply chain.
- Include standard sustainability clauses in all accommodation contracts focused on child labor, anti-corruption and bribery, waste management, and biodiversity protection.
- Work with agencies that aim to minimize their ecological footprint by primarily using public transportation, going paperless whenever possible, separating waste, and using certified recycled paper.
- Include key sustainability clauses in contracts with inbound partners, accommodations, transport, and restaurants.
- Consider and prioritize the most sustainable alternatives when selecting transportation for transfers and excursions, factoring in price, comfort, and practicality.
- Regularly evaluate the sustainability practices of our main partners to ensure genuine sustainability.
- Inform key partners about Travelife standards and national tourism regulations.
- Ensure that the trips we organize do not have adverse effects on the environment or local communities.
- Select accommodations that meet sustainability and quality standards, water and energy savings, waste reduction, child protection, and worker safety and health.
- Clearly and proactively communicate our sustainability objectives and requirements to contracted accommodations.





- Encourage and motivate partnered accommodations to obtain sustainability certifications and follow best practices/trainings on responsible tourism.
- Involve as many local residents as possible, employing them as tour guides, local leaders, drivers, porters, and other roles as needed.
- Advise guests on proper behavior during excursions and activities, focusing on respect for local culture, nature, and the environment.
- Communicate our sustainability goals and requirements to contracted and relevant tour providers through codes of conduct, representative agents, social media, email, discussions, and/or meetings to minimize visitor impact and maximize enjoyment.
- Do not offer any excursions that harm people, animals, plants, or natural resources such as water and energy, or that are socially and culturally inappropriate.
- Support sustainability, conservation, and community development projects and/or actions in the destinations we visit.
- Promote and advise guests on tours and activities that support the local environment and biodiversity, such as visiting protected areas or environmental protection projects.
- Prefer to work with local tour leaders, local representatives, local guides, porters, drivers, cooks, and other local staff when equally capable and provide training as needed.
- Ensure our local partners comply with all applicable international, national, and local laws and regulations, minimum industry standards, and any stricter legal requirements.
- Train our tour guides and local representatives to prevent the sexual exploitation of children. This includes training on how to check for child abuse prevention requirements.
- Consider sustainability aspects when selecting new destinations and potentially offer unconventional alternative destinations.
- Comply with legal frameworks related to land use, protected areas, and heritage sites, as well as local, regional, and national destination management strategies.
- Educate and inform clients on responsible tourism practices, promoting respect for the environment and local culture.





- Ensure that client privacy is protected.
- Ensure that tour guides, hosts, and other hired staff are qualified and regularly trained in sustainability.
- Encourage clients to use local restaurants and shops.
- Inform clients about sustainable alternatives for accommodation, tours, travel packages, and transport options when available.
- Maintain a contact person and emergency phone number permanently available.
- Prohibit the use of wildlife species for entertainment, food, crafts, or other activities that affect their well-being, unless part of a regulated activity ensuring sustainable use and compliance with local, national, and international law. Non-compliance may result in suspension or termination of the business relationship.
- Inform consumers about key sustainability issues at the destination and offer recommendations on how to make a positive contribution.
- Inform our clients about the main sustainability challenges of the destination and encourage positive contribution. We also provide guidance on health and safety risks, and the prevention of exploitation or harassment, especially of children and adolescents, promoting responsible and safe tourism.
- Include sustainability as an integral part of customer satisfaction research.

Monitoring and Evaluation:

- Establish indicators and goals to measure our sustainability performance.
- Regularly monitor and evaluate progress toward our goals, identifying areas for improvement.
- Communicate our sustainability performance transparently to stakeholders.





Review and Continuous Improvement:

This policy will be reviewed and updated periodically to ensure its relevance and effectiveness, and to incorporate new trends and best practices in sustainable tourism.

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